



LAFOLLETTE UTILITIES RESIDENTIAL SERVICE AGREEMENT

Requested Start Date: _____

Primary Account Name _____ Driver's License/Identification/Passport # _____ Issuing State _____

Date of Birth _____ Social Security Number _____ Phone Home Cell _____

Service Address _____ Apt/Unit _____ City _____ State _____ ZIP Code _____

Mailing Address _____ Apt/Unit _____ City _____ State _____ ZIP Code _____

Email Address _____ Employer Name _____ Work Phone # _____

Joint Applicant Name _____ Driver's License/Identification/Passport # _____ Issuing State _____

Marital Status: Single Married Separated Widowed Divorced

Date of Birth _____ Social Security Number _____ Phone Home Cell _____

Joint Applicant Email Address _____ Joint Applicant Employer Name _____ Work Phone # _____

Emergency Contact Person _____ Relationship _____ Phone Number _____

Tenant Owner Name of landlord (if applicable) _____

for LUB use only LUB Representative _____

Account # _____ Deposit # _____ Deposit Amount \$ _____

Deposit Amount Received Today \$ _____ Service fee(s) paid \$ _____

Satisfactory Credit History Waived Delinquent Bill \$ _____

Notes/Comments: _____

LaFollette Utilities (LUB) prohibits discrimination on the basis of race, creed, color, religion, sex (including pregnancy), national origin, age, disability, veteran status, sexual orientation, marital status, military status, or any other classification protected by law.

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LAFOLLETTE UTILITIES

Application and Contract for Service

The undersigned requests the City of LaFollette Board of Public Utilities (hereinafter called LUB) to supply service, which shall include service at any location. Applicant agrees to receive and pay for all such services rendered or reserved for use of the undersigned when bills are rendered therefore in accordance with the rules of LUB in effect at the time the service is rendered. It is agreed that LUB may require, as security for the payment of bills, a cash deposit of such amount as it may deem adequate. The undersigned agrees to abide by and be subject to the rules and regulations of LUB relating to the service rendered pursuant to this contract. The undersigned agrees to grant a release of information to LUB for credit history, verification of service contract information, and any necessary collection action. The undersigned agrees to pay any and all collection fees, court costs, and reasonable attorney's fees incurred by LUB to perfect collection of a delinquent account.

LUB may communicate with its Customers by all means of provided contact information, including but not limited to phone, text, email, etc. If Customer has provided a mobile phone number for calls or texts, the Customer's standard text and data rates shall apply. LUB may utilize an automated dialing system to provide informational, educational, and/or emergent messages. By providing the contact information, the Customer consents to LUB's uses as described here. LUB Customers may opt out of Customer notifications at their discretion by contacting LUB's Customer Service.

Signature of Applicant

Date

Signature of Joint Applicant

Date

What is Caring Neighbors? Caring Neighbors is a program sponsored by LUB to help customers who are less fortunate pay their bills. Funds for the program come from voluntary contributions made by customers each month or as a one-time donation. It is an emergency assistance fund. It is not intended to be an ongoing source of extra income, but a temporary help to be used for paying bills.

What is Operation Roundup? Operation Roundup is a program sponsored by LUB as a community fund-raising program. Each month, customers elect to have their utility bills "rounded up" to the next highest dollar. For example, if your utility bill was \$75.45, your bill would be rounded up to \$76.00, with .55 going to the Operation Roundup fund.

I want to contribute \$1 ____ \$5 ____ Other ____ each month to Caring Neighbors Yes ____ No ____

I want to round my bill each month up to the nearest dollar for Operation Round-up Yes ____ No ____