



# LAFOLLETTE UTILITIES RESIDENTIAL SERVICE AGREEMENT

Requested Start Date: \_\_\_\_\_

Primary Account Name \_\_\_\_\_ Driver's License/Identification # \_\_\_\_\_ Issuing State \_\_\_\_\_

Date of Birth \_\_\_\_\_ Social Security Number \_\_\_\_\_ Home Phone # \_\_\_\_\_ Cell Phone # \_\_\_\_\_

Service Address \_\_\_\_\_ Apt/Unit \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ ZIP Code \_\_\_\_\_

Mailing Address \_\_\_\_\_ Apt/Unit \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ ZIP Code \_\_\_\_\_

Email Address \_\_\_\_\_ Employer Name \_\_\_\_\_ Work Phone # \_\_\_\_\_

Joint Applicant Name \_\_\_\_\_ Driver's License/Identification # \_\_\_\_\_ Issuing State \_\_\_\_\_

Date of Birth \_\_\_\_\_ Social Security Number \_\_\_\_\_ Home Phone # \_\_\_\_\_ Cell Phone # \_\_\_\_\_

Joint Applicant Email Address \_\_\_\_\_ Joint Applicant Employer Name \_\_\_\_\_ Work Phone # \_\_\_\_\_

Emergency Contact Person \_\_\_\_\_ Relationship \_\_\_\_\_ Phone # \_\_\_\_\_

Tenant  Owner Name of Landlord (if applicable) \_\_\_\_\_

*for LUB use only*

LUB Representative \_\_\_\_\_ Account # \_\_\_\_\_ Location # \_\_\_\_\_

Deposit Amount \$ \_\_\_\_\_ Deposit Paid Today \$ \_\_\_\_\_ Service fee(s) paid today \$ \_\_\_\_\_

Satisfactory Credit History  Waived  Delinquent Bill \$ \_\_\_\_\_

Notes/Comments: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

LaFollette Utilities (LUB) prohibits discrimination on the basis of race, creed, color, religion, sex (including pregnancy), national origin, age, disability, veteran status, sexual orientation, marital status, military status, or any other classification protected by law.

March 2024

**CONTINUED ON BACK**



# LAFOLLETTE UTILITIES

## Application and Contract for Service

The undersigned requests the City of LaFollette Board of Public Utilities (hereinafter called LUB) supply utility services at the requested location(s). Applicant agrees to receive and pay for all such services rendered or reserved for use of the undersigned when bills are due in accordance with the Rules and Regulations of LUB in effect at the time the service is rendered. It is agreed that LUB may require, as security for the payment of bills, a security deposit in such amount as may be determined. The undersigned agrees to abide by, and be subject to, the Rules and Regulations of LUB relating to the service rendered pursuant to this contract. The undersigned hereby releases information to LUB for credit history, verification of service contract information, and any necessary collection action. The undersigned agrees to pay any and all collection fees, court costs, and reasonable attorney fees incurred by LUB to collect a delinquent account.

LUB communicates with its customers by all means of provided contact information, including but not limited to, phone, text, email, etc. If customer has provided a mobile phone number for calls or texts, the customer's standard text and data rates may apply. LUB utilizes an automated dialing system to provide informational, educational, and/or emergency messages. By providing any contact information, the customer consents to LUB's use of any contact means provided. LUB customers may opt out of customer notifications at their discretion by contacting any of LUB's Customer Service Representatives or by unsubscribing within their Ebiz account.

\_\_\_\_\_  
**Signature of Applicant**

\_\_\_\_\_  
**Date**

\_\_\_\_\_  
**Signature of Joint Applicant**

\_\_\_\_\_  
**Date**

**What is Caring Neighbors?** Caring Neighbors is a program sponsored by LUB to help customers who are less fortunate pay their bills. Funds for the program come from voluntary contributions made by customers each month or as a one-time donation. It is an emergency assistance fund. It is not intended to be an ongoing source of payment, but temporary assistance to be used for customers in crisis.

I want to contribute \$1  \$5  Other Amount \$ \_\_\_\_\_ each month to Caring Neighbors

**What is Operation Roundup?** Operation Roundup is a program sponsored by LUB as a community fund-raising program. Each month, customers elect to have their utility bills "rounded up" to the next highest dollar. For example, if your utility bill was \$75.45, your bill would be rounded up to \$76.00, with 55 cents going to the Operation Roundup fund.

I want to round up my bill each month to the nearest dollar for Operation Round-up Yes  No